Troubleshooting

**Hr**
An internal hardware error has been detected in in.xe.
Contact dealer or service supplier.

**HL**
The system has shut the heater down because the temperature at the heater has reached 119°F (48°C). Do not enter the water! Remove the spa cover and allow the water to cool down, then shut power off and power your spa up again to reset the system.

**AOH**
Temperature inside the spa skirt is too high, causing the internal temperature in the in.xe to increase above normal limits. Open skirt and wait until error clears.

**FLO**
The system does not detect any water flow while the primary pump is running. Check and open water valves. Check for water level. Clean filter. If the problem persists, call your dealer or service supplier.

**Prr**
A problem is detected with the temperature probe. Call your dealer or service supplier.

**OH**
The water temperature in the spa has reached 108°F (42°C). Do not enter the water! Remove the spa cover and allow the water to cool down to a lower temperature. Call your dealer or service supplier if problem persists.

**UPL**
No low level configuration software has been installed into the system. Call your dealer or service supplier.

Quick Reference Card

**in.xe**

in.k200 Single Pump
series of compact full-function keypads for in.xe spa systems

Spa functions

**Key 1**
Press Key 1 key to turn Pump 1 on at low speed. Press a second time to turn pump to high speed (with a dual-speed pump). A third time turns pump off.
A built-in timer automatically turns pump off after 20 minutes, unless pump has been manually deactivated first.
- The “Pump 1” indicator lights up when Pump 1 is on.
- With dual-speed pump, indicator will flash when Pump 1 is on at low speed.

**Light key**
Press Light key to turn light on. Press a second time to turn light off. A built-in timer automatically turns light off after 2 hours, unless it has been manually deactivated first.
- The “Light” indicator lights up when light is on.

**Up/Down keys**
Use Up or Down key to set desired water temperature.
The temperature setting will be displayed for 5 seconds to confirm your new selection.
- The “Set Point” icon indicates that the display shows the desired temperature, NOT the current water temperature!
Off Mode
This mode allows you to stop all outputs for 30 minutes to perform a quick spa maintenance.
Press and hold Key 1 for 5 secs to activate the Off mode.
Quick press Key 1 key to reactivate the system before the expiration of the 30-minute delay.
While the Off mode is engaged, the display will toggle between OFF and the water temperature.

Programming the filter cycles

Depending on system configuration the system performs either purge cycles or filter cycles.

To program the filter cycles, you must enter these parameters: duration and frequency.
During a filter cycle, Pump 1 runs at high speed for one minute to purge the plumbing. Pump 1 then runs at low speed for the remaining of the cycle.

Setting filter cycle duration
Press and hold Light key until the display shows dxx, with "xx" representing the duration in hours. (Default: 2 hours).
Use Up or Down key to change setting.
0 = no filtration
24 = continuous filtration
Note: it's not recommended to set this to "0".

Filter cycle frequency
Press Light key again. The display will show Fx, with "x" representing the number of filter cycles per day (up to 4). (Default: twice a day).
Use Up or Down key to change setting.
When the desired setting is displayed, press Light key to confirm. A filter cycle will start immediately.

Water temperature regulation
In a regulation cycle, the system first generates water flow through the heater housing and the plumbing, in order to ensure accurate water temperature readings as well as avoiding heater activation in dry conditions.
After verifying pump activation and taking a water temperature reading if required, the system automatically turns the heater on to reach and maintain water temperature at Set Point.

Setting the temperature display units
Quick press Light key again. The display will show either "F" or "C".
Use Up or Down key to change units.
Press Light key a last time to go back to normal mode.

Smart Winter Mode
Our Smart Winter Mode protects your system from the cold by turning pumps on several times a day to prevent water from freezing in pipes.

Cooldown
While performing this task, the heater is not allowed to turn on and its icon flashes.